[Year: 2020-21]



# Students Satisfaction Survey on Teaching Learning Process (SSS, 2020-21)



SSS [2020-21]

Kokrajhar Govt. College,

Kokrajhar, BTC, Assam 783370

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### Students Satisfaction Survey on Teaching Learning Process (SSS, 2020-21)

To obtain Students Satisfaction Survey on Teaching Learning Process (SSS) during the academic year 2020-21, IQAC of Kokrajhar Govt. College designed a questionnaire in online mode via google form. This google form was circulated to the Under Graduate students (Major Course) 6th Semester, students of Assamese, Bengali, Bodo, Botany, Chemistry, Computer Science, Economics, Education, English, Geography, Hindi, History, and Mathematics, Philosophy, Physics, Political Science, Sociology, Statistics, Zoology. Among these, 135 Nos. of under Graduate and PG students submitted their responses. 15 UG Departments and 3 PG departments have submitted the response on the survey and accordingly analysis had been done.

The feedback form link was

 $\frac{https://docs.google.com/forms/d/e/1FAIpQLSe\_HN4\_QNpyGYipCd2gToyNBiHi9dw9ih6O5g6Q9u}{9K4KO-NQ/viewform}$ 

The questions in the google form was prepared covering various aspects of curriculum, learning and evaluation. There were 20 questions each with five responses out of which the respondent was asked to tick the response which he/she considered to be the most appropriate and one last question was regarding the suggestion. The responses were rated in the weightage 0 to 4 with the legends "Poor", "Fair", "Good", "Very Good", and "Excellent" / "Strongly agree", "Agree", "Neutral", "Disagree" and "Strongly Disagree" respectively.

The response submitted by the students to IQAC was analysed thoroughly and quantitatively by a committee formed by the Principal headed by Leeladhar Chouhan, Assistant Professor of the Department of Physics along with members of the committee Dr. Mainul Haque, Assistant Professor, Department of Chemistry, Mrs. Rangili Brahma, Assistant Professor, Department of Political Science of the Kokrajhar Govt. College. The committee took the utmost care in tabulating the various aspects of the questionnaires and finally plotted the ratings into comprehensive bar diagram by using scientific graphing program Origin 6.1 Software. The bar diagrams were drawn with "Question No." as abscissa and "Scores" as ordinate of coordinate system. The bar diagrams illustrate responses of students of Kokrajhar Govt. College regarding the Curriculum studied by them.

Submitted By Received By

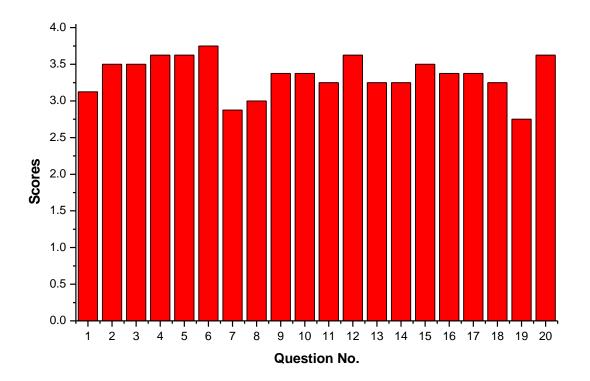
1. Leeladhar Chouhan, Mr. P.V. Narzary

2. Dr. Mainul Haque, Coordinator IQAC.

3. Mrs. Rangili Brahma

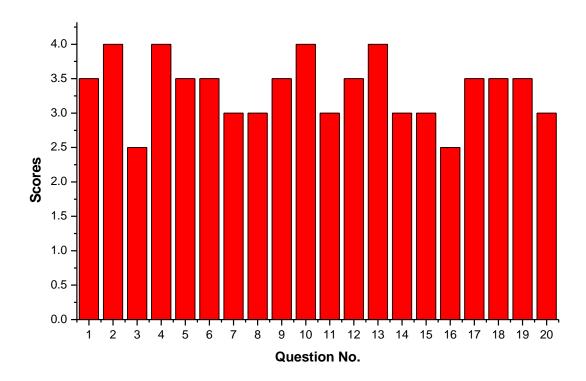
Kokrajhar Gott College
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#### 1. Department of Assamese



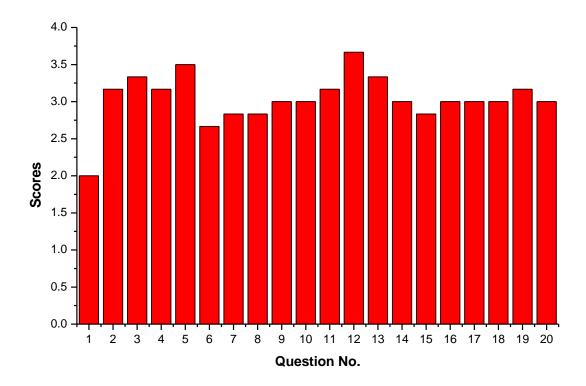
<u>Analysis:</u> The student feedback represented via bar diagram shows that the performance of department of Assamese, Kokrajhar Govt. College is mostly satisfactory. In certain aspects such as teacher's preparation for the classes, teachers communication, teachers approach, fairness in internal evaluation and in guiding the students for their assignment, the deptt. of Assamese has shown excellency. However, the feedback suggests improvement in major areas such as in promoting internship, student exchange, field visit opportunities as well as in cognitive, social and emotional growth. Another major area of concern for the deptt. of Assamese is the use of ICT tools for classroom delivery.

#### 2. Department of Bodo



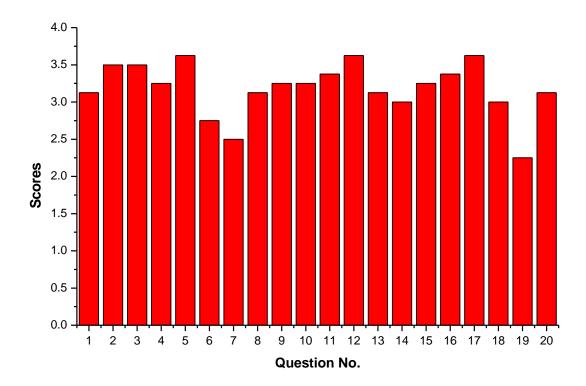
<u>Analysis:</u> The student feedback represented via bar diagram shows that the performance of department of Bodo, Kokrajhar Govt. College is satisfactory. In certain aspects such as teacher's preparation for the classes and in teachers approach and information regarding expected competiencies, course outcomes the deptt. of Bodo has shown excellency. However, some improvements needs to be done in the field of communication with the students. The feedback suggests that the students desire more and more field visit, interaction with designated scholarly person and experimental learning. Major area of concern shown by the students for the deptt. of Bodo is the use of ICT tools for classroom delivery.

#### 3. Department of Botany



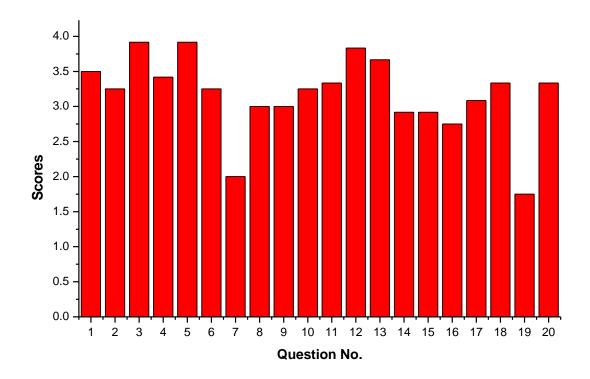
<u>Analysis:</u> The student feedback represented via bar diagram shows that the performance of department of Botany, Kokrajhar Govt. College is more or less satisfactory. In certain aspects such as teachers approach, fairness in the internal evaluation process and in illustration of the concepts through examples and application, the deptt. of Botany has shown excellency to some extent. However, the feedback suggests improvement in major areas such as covering the syllabus in time, discussion on the performance of the students regarding assignment. Overall quality teaching for the deptt. of Botany needs to be improved.

#### 4. Department of Chemistry



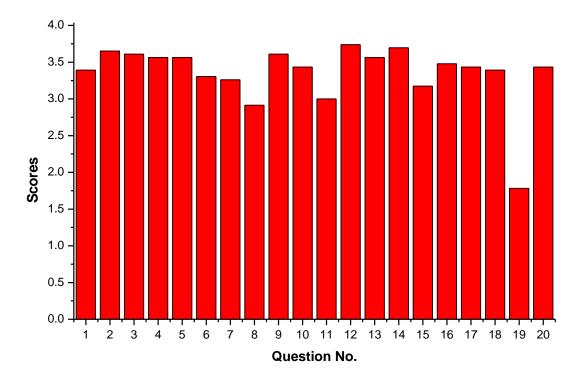
Analysis: The student feedback represented via bar diagram shows that the performance of department of Chemistry, Kokrajhar Govt. College is more or less satisfactory. In certain aspects such as teacher's preparation for the classes, teachers communication, fairness in the internal evaluation process and in illustration of the concepts through examples and application as well as encouraging for extra-curricular activites the deptt. of Chemistry has shown excellency to some extent. However, the feedback suggests improvement in major areas such as teachers guidance during the performance in assignment, in promoting internship, student exchange, field visit opportunities for students. Major area of concern shown by the students for the deptt. of Chemistry is the use of ICT tools for classroom delivery.

#### 5. Department of Economics



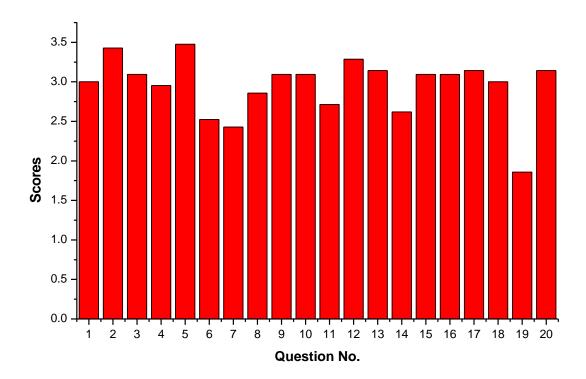
<u>Analysis:</u> The student feedback represented via bar diagram shows that the performance of department of Economics, Kokrajhar Govt. College is mostly satisfactory. In certain aspects such as teacher's communication, fairness in internal evaluation process, illustration of concepts through examples and applications of the deptt of Economics is very good. However, the department needs to improve in the areas of promoting internship, student exchange, field visit opportunities. Another area of concern for the deptt. is the use of ICT tools for classroom delivery.

#### 6. Department of Education



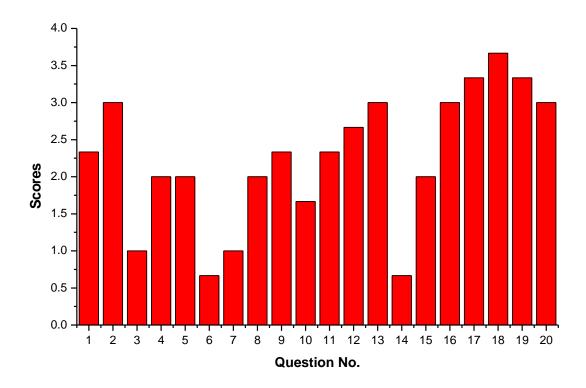
<u>Analysis:</u> The student feedback represented via bar diagram shows that the performance of department of Education, Kokrajhar Govt. College is mostly satisfactory. In certain aspects such as teacher's preparation for the classes, teachers communication, in providing multiple oportunities to learn and grow, illustration of concepts through examples and applications and the overall quality of teaching—learning process of the deptt of Education is very good. However, the department needs to improve in the areas such as cognitive, social and emotional growth, with a necessary follow-up. Another area of concern for the deptt. is the use of ICT tools for classroom delivery.

#### 7. Department of English



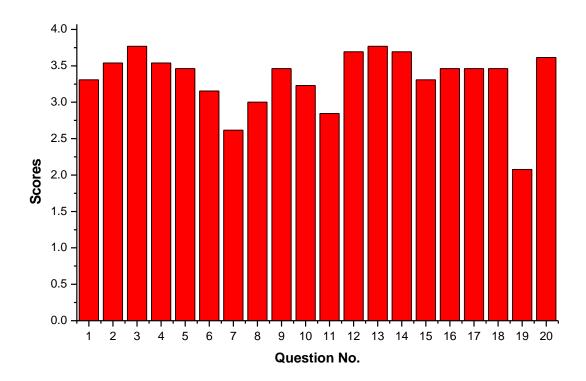
<u>Analysis:</u> The student feedback represented via bar diagram shows that the performance of department of English, Kokrajhar Govt. College is mostly satisfactory. In certain aspects such as teacher's preparation for the classes, fairness in the internal evaluation process, illustration of concepts through examples and applications, encouraging the students in extra curricular activities and the overall quality of teaching—learning process of the deptt of English—is very good. However, the department needs to improve in the areas such as discussion regarding the assignments, in promoting internship, student exchange, field visit opportunities for the students. Another area of concern for the deptt. is the use of ICT tools for classroom delivery.

#### 8. Department of Geography



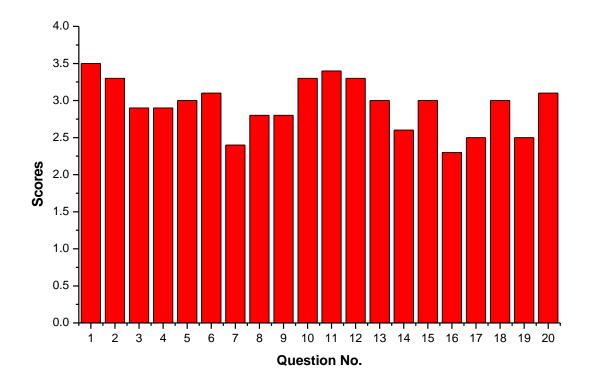
Analysis: The student feedback represented via bar diagram shows that the performance of department of Geography, Kokrajhar Govt. College is more or less satisfactory. In certain aspects such as teacher's preparation for the classes, in identifying the strengths and encouraging the students with providing right level of challenges, encouraging to participate in extra-curricular activities, in inculcating soft skills, life skills and employability skills and in the use of ICT, the deptt. of Geography has shown excellency to some extent. However, the feedback suggests to improve in major areas such teachers communication, discussion regarding the assignment and need to identify students weakness in order to overcome them. Overall quality teaching for the deptt. of Geography needs to be improved.

#### 9. Department of History



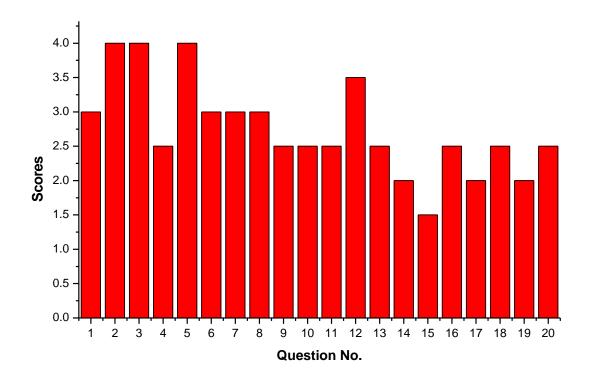
<u>Analysis:</u> The student feedback represented via bar diagram shows that the performance of department of History, Kokrajhar Govt. College is mostly satisfactory. In certain aspects such as teacher's preparation for the classes, communication with the students, teachers approach, in illustration of the concepts through examples and application, in encouraging the students for their betterment and in identifying their weaknesses the department of History has shown excellency. However, the feedback suggests that the students desire more and more field visit, necessary follow-up with an assigned task. Again major area of concern for the deptt. of History is the use of ICT tools for classroom delivery.

#### 10. Department of Mathematics



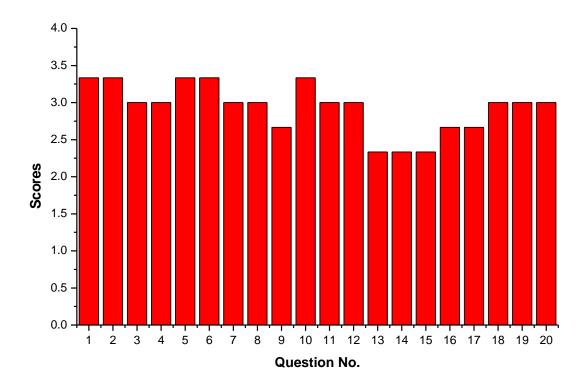
<u>Analysis:</u> The student feedback represented via bar diagram shows that the performance of department of Mathematics, Kokrajhar Govt. College is more or less satisfactory. In certain aspects such as in covering the syllabus, teacher's preparation for the classes, information regarding expected competencies, course outcome and programme outcomes, necessary follow-up with an assigned task and in illustration of the concepts through examples and application, the deptt. of Mathematics has shown excellency to some extent. However, the feedback suggests that the students desire more and more field visit, interaction with designated scholarly person and experimental learning. Another major area of concern for the deptt. of Mathematics is the use of ICT tools for classroom delivery.

#### 11. Department of Philosophy



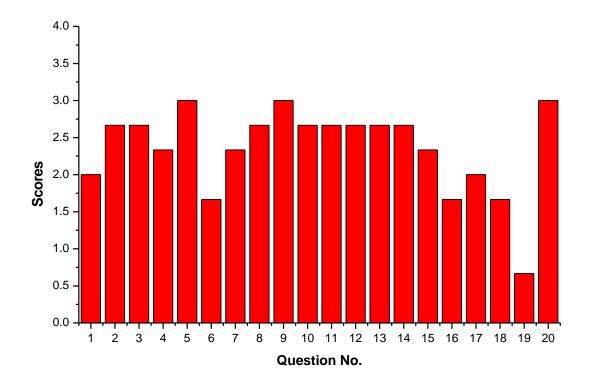
<u>Analysis:</u> The student feedback represented via bar diagram shows that the performance of department of Philosophy, Kokrajhar Govt. College is mostly satisfactory. In certain aspects such as teachers preparation for the classes, communication with the students, fairness in the internal evaluation process and in illustration of the concepts through examples and application the department of Philosophy has shown good performance. However, the feedback suggests to improve in major areas such as in identifying the weaknesses of the students and to overcome them, need to monitor, review and continious quality improvement, in inculcating soft skills, life skills and employability skills. One of the another major area of concern for the deptt. of Philosophy is the use of ICT tools for classroom delivery.

#### 12. Department of Physics



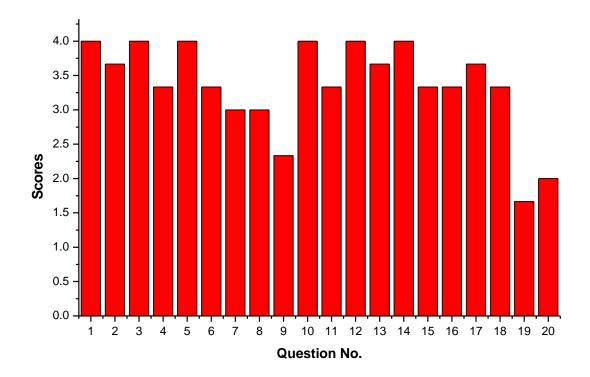
<u>Analysis:</u> The student feedback represented via bar diagram shows that the performance of department of Physics, Kokrajhar Govt. College is satisfactory. In certain aspects such as covering the syllabus, teachers preparation for the classes, fairnesses in the internal evaluation process, discussion regarding the performance in assignment and information regarding expected competencies, course outcome and programme outcome, the deptt. of Physics has shown excellency. However, the department needs to improve in the major areas such as in encouraging and providing right level of challenges, in identifying the weaknesses of the students to overcome them as well as in revewing and monitoring the students for quality improvement. They should use student centric methods in order to have a better understanding of the syllabus.

#### 13. Department of Political Science



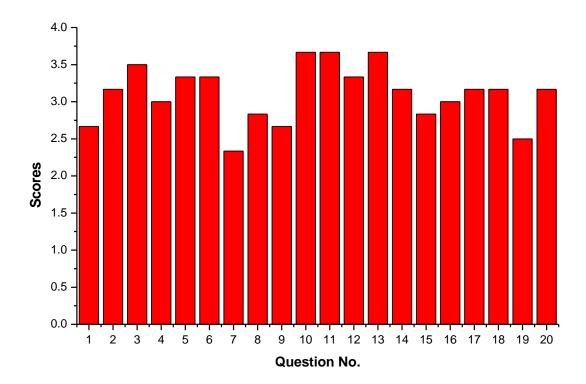
<u>Analysis:</u> The student feedback represented via bar diagram shows that the performance of department of Political Science, Kokrajhar Govt. College is more or less satisfactory. In certain aspects such as teachers preparation for the classes, communication with the students, fairnesses in the internal evaluation process, in providing mulitple opportuities to learn and grow with a necessary follow-up, in illustrating the concept through examples and applications, encouraging the students, identfying the weaknesses and to overcome them as well as in monitoring, review and continuous quality improvement, the deptt. of Political Science has shown excellency. However, the department needs to improve in the areas of covering the syllabus, discussion regarding the performance in the assignment, student want more centric methods, such as experimental learning, participative learning, in inculcating soft skills, life skills and employability skills. One of the another major area of concern for the deptt. of Political Science is the use of ICT tools for classroom delivery.

#### 14. Department of Sociology



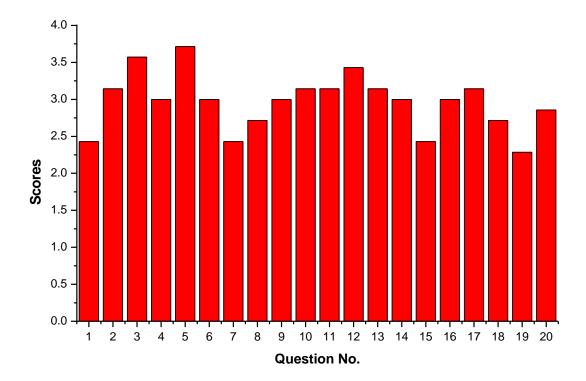
<u>Analysis:</u> The student feedback represented via bar diagram shows that the performance of department of Sociology, Kokrajhar Govt. College is satisfactory. In certain aspects such as in covering the syllabus, teacher's preparation for the classes, communication with the students, fairness in internal evaluation, information regarding expected competencies, course outcome and programme outcomes and in illustration of the concepts through examples and application, in identifying the weaknesses and help them to overcome them as well as in extra-curricular activities, the deptt. of Sociology has shown excellency to some extent. However, the feedback suggests that there is in need of multiple opportunities to learn and grow. Another major area of concern for the deptt. of Sociology is the use of ICT tools for classroom delivery.

#### 15. Department of Zoology



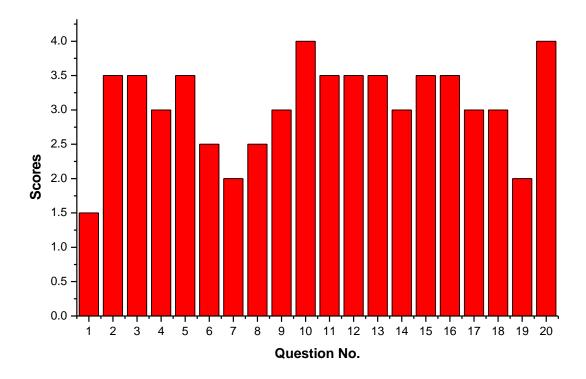
Analysis: The student feedback represented via bar diagram shows that the performance of department of Zoology, Kokrajhar Govt. College is satisfactory. In certain aspects such as communication with the students, information regarding expected competencies, course outcome and programme outcomes and in illustration of the concepts through examples and application, in identifying the weaknesses of the students and help them to overcome them as well as in extracurricular activities, the deptt. of Zoology has shown excellency to some extent. However, the feedback suggests that there is need to improve in the field of covering the syllabus, in promoting internship, student exchange, field visit opportunities. Another major area of concern for the deptt. of Zoology is the use of ICT tools for classroom delivery.

#### 16. Department of Chemistry (PG)



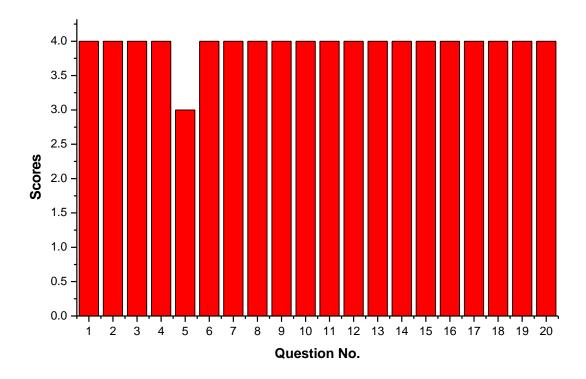
Analysis: The student feedback represented via bar diagram shows that the performance of department of Chemistry, Kokrajhar Govt. College is satisfactory. In certain aspects such as teachers preparation for the classes, comunication with the teachers, fairnesses in the internal evaluation process, information regarding expected competencies, course outcome and programme outcome, necessary follow-up with an assigned task, in illustration of the concepts through examples and applications, encouraging the students and identifying their strength and weaknesses and help them to overcome them, the deptt. of Chemistry has shown excellency. However, the department needs to improve in the areas of covering the syllabus, in promoting internship, student exchange, field visit opportunities for students, in revewing and monitoring the students for quality improvement. Another major area of concern for the deptt. of Chemistry is the use of ICT tools for classroom delivery.

#### 17. Department of English (PG)



Analysis: The student feedback represented via bar diagram shows that the performance of department of English, Kokrajhar Govt. College is more or less satisfactory. In certain aspects such as teachers preparation for the classes, comunication with the teachers, fairnesses in the internal evaluation process, information regarding expected competencies, course outcome and programme outcome, necessary follow-up with an assigned task, in illustration of the concepts through examples and applications, encouraging the students and identifying their strength and encouraging them with providing right level of challenges, , in revewing and monitoring the students for quality improvement, in providing student centric methods such as experimental learning and participative learning, the deptt. of English has shown excellency. However, the department needs to improve in the areas of covering the syllabus, in promoting internship, student exchange, field visit opportunities for students. Another major area of concern for the deptt. of English is the use of ICT tools for classroom delivery.

#### 18. Department of Mathematics (PG)



<u>Analysis:</u> The student feedback represented via bar diagram shows that the performance of department of Mathematics, Kokrajhar Govt. College is satisfactory. In certain aspects such as covering the syllabus, teachers preparation for the classes, comunication with the teachers, teachers approach, information regarding expected competencies, course outcome and programme outcome, necessary follow-up with an assigned task, in illustration of the concepts through examples and applications, encouraging the students and identifying their strength and encouraging them with providing right level of challenges, , in revewing and monitoring the students for quality improvement, in providing student centric methods such as experimental learning and participative learning, the deptt. of Mathematic has shown excellency. However, the department needs to improve in the areas such fairness in internal evaluation process.

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